

**INTRODUCTION
TO
PRINCIPAL-AGENT
THEORY
UNDER MORAL HAZARD**

Moral Hazard :

- Moral Hazard occurs in the Principal-Agent relationship when some *actions* of the agent are not perfectly observable.
- Contractual payment cannot depend on variables that are not observable by the Principal, the Agent, and by an outside (or third) party : a Judge.
- This poses the problem of performance measures. They may be more or less imprecise "signals" of the Agent's true activity.

Moral Hazard and Risk

- *Important property.* In situations of *Moral Hazard*, the probabilities of outcomes, success or failure of projects, etc., depend on hidden actions of the agents.
- Uninformed parties (*i.e.*, Principals) must take into account this fact.
- To create effort incentives, contracts will typically involve an element of profit-sharing, and therefore impose risk upon the agent.
- Risky compensation hurts the risk-averse agent. This generates transactions costs.

Application of the Theory

- Hierarchical Organization in Firms. Piece Rates. Compensation Policy.
- Delegation and Outsourcing ; Public Procurement.
- Theory of Labor Contracts.
- Theory of Financial Intermediation (Banking), Insurance Markets,...
- Financial Theory of the Firm. Corporate Finance.

A Model of the Principal-Agent Relationship :

- Grossman and Hart's model (1983).
- We follow the presentation by David Kreps (1990).
- Agent chooses an action (or effort) a in a set A .
- Principal observes an outcome s in a set S .
- $A = \{a_1, a_2, \dots, a_N\}$ (A is a discrete finite set).
- $S = \{s_1, s_2, \dots, s_M\}$ (S is also finite).

Formal Representation of Moral Hazard and Risk :

- Define $\pi_{nm} = \text{Prob}[s_m | a_n]$
- $\sum_m \pi_{nm} = 1$ for all n .
- ASSUMPTION 1 : We assume that $\pi_{nm} > 0$ for all n and m . Any outcome is possible, under every action.
- The Agent is potentially risk averse. We assume,

$$U(w, a) = u(w) - a$$

where $w = \text{wage}$.

- ASSUMPTION 2 : *Risk aversion* : $u : \mathbb{R} \rightarrow \mathbb{R}$ is strictly increasing, concave and continuously differentiable.

Definition of a Contract :

- A contract is a function $w : S \rightarrow \mathbb{R}$ or equivalently :
 $w = (w_1, w_2, \dots, w_m)$, where w_m is compensation if outcome s_m is observed.
- *Note :* It is crucial here that the outcome s_m is *observable* and *verifiable*. The Principal, the Agent, and possibly a Judge, can observe s_m and check if $w_m = w(s_m)$ is paid to the Agent.

The Principal's Objective and Information

- The Principal is risk neutral and observes the outcome (signal) s_m only.
- His objective is expected profit, net of expected wages $E(w | a)$, that is,

$$B(a) - E(w | a)$$

- $B(a_n) = \sum_m \pi_{nm} s_m = E(s | a_n)$
- Note $E(w | a_n) = \sum_m \pi_{nm} w_m$

The Principal-Agent Problem

- Choose $(a, w) \in A \times \mathbb{R}^M$ so as to maximize

$$B(a) - E(w | a)$$

subject to the Agent's participation constraint,

$$E(u(w) | a) - a \geq U_o,$$

and subject to the incentive constraint,

$$E(u(w) | a) - a = \max_{\alpha \in A} \{E(u(w) | \alpha) - \alpha\}.$$

- Note : U_o is the Agent's best outside option.

First-Best Effort :

- Compute the minimal certain reward for a_n , denoted $C^o(a_n)$

$$C^o(a_n) = u^{-1}[a_n + U_o]$$

- $C^o(a_n)$ is the cost of action a_n if action a is observable.
- The First-Best effort is a solution of the problem

$$\underset{a \in A}{Max} [B(a) - C^o(a)]$$

- Let a^* be the first-best effort.

Transformation of the Principal-Agent Problem :

- Define, $x_m = u(w_m)$.
- Denote, $v = u^{-1}$.
- We have $w_m = v(x_m)$, and v is convex.
- Then,

$$E(w_m | a_n) = \sum_m \pi_{nm} v(x_m)$$

$$E(u(w_m) | a_n) = \sum_m \pi_{nm} x_m.$$

Cost of Incentives :

- The cost minimization problem : for a given action a_n ,

$$\text{Minimize } \sum_m \pi_{nm} v(x_m)$$

subject to the *participation constraint*,

$$\sum_m \pi_{nm} x_m \geq U_o + a_n \quad (IR)$$

and s.t. the *incentive constraints*,

$$\sum_m \pi_{nm} x_m - a_n \geq \sum_m \pi_{\nu m} x_m - a_\nu \quad (IC_\nu)$$

for all $\nu = 1 \dots N$.

- Minimization is with respect to

$$x = (x_1, x_2, \dots, x_M).$$

- The solution of the above problem is a cost function $C : A \rightarrow \mathbb{R}_+$

- $C(a_n) = \underset{w}{Min}\{E(w | a_n) \mid (IR) \text{ and } (IC_\nu)\},$

the smallest expected wage required to obtain an effort level a_n from the Agent.

- *Second-Best Effort* : a solution of

$$\underset{a \in A}{Max}[B(a) - C(a)]$$

- We will show that the second-best solution may be different from a^* since $C(a) > C^o(a)$.

Efficient Risk-Sharing

- Assume that a_n is observable, then, the optimal contract problem is just

$$\underset{x}{\text{Min}} \sum_m \pi_{nm} v(x_m)$$

s.t.,

$$\sum_m \pi_{nm} x_m \geq U_o + a_n$$

- Write the first-order conditions (λ is a Lagrange multiplier) :

$$v'(x_m) = \lambda \text{ for all } m$$

(Borch's equation).

- This implies $x_1 = x_2 = \dots = x_M = x^*$
(Full Insurance) or equivalently, $w_1 = w_2 = \dots = w_M = w^*$.

- $$x^* = U_o + a_n$$
$$w^* = v(U_o + a_n).$$

Proposition 1 : If the agent is strictly risk averse (i.e., $u'' < 0$), then, $C^o(a_n) < C(a_n)$ for any action a_n that is more costly than some other action, i.e., such that $a_n > \underset{A}{Min}(a_\nu)$.

Proof : Simple. If agent is risk averse, the unique efficient risk-sharing implies *Full Insurance* (as shown above). A constant wage implies that chosen effort is $\underset{A}{Min}(a)$. Thus, IC_ν is binding for some $\nu...$

Proposition 2 : The IR constraint is always binding at the optimum.

Proof : If not $\sum_m \pi_{nm} x_m > U_o + a_n$ choose $\varepsilon > 0$ and $x'_m = x_m - \varepsilon$ for all m . If ε small enough, *IR* and *IC_v* are still satisfied. But expected wage $\sum_m \pi_{nm} v(x'_m)$ is smaller : contradiction.

- *Remark* : $u(w)$ is not bounded below here.

Taking IC_ν constraints into account

- *Lagrangian :*

$$\begin{aligned} \mathcal{L}(x, \lambda, \mu) = & - \sum_m \pi_{nm} v(x_m) + \lambda \left(\sum_m \pi_{nm} x_m - a_n - U_o \right) \\ & + \sum_{\nu \neq n} \mu_\nu \left[\sum_m (\pi_{nm} - \pi_{\nu m}) x_m - a_n + a_\nu \right] \end{aligned}$$

- *First-Order Conditions : for all m,*

$$v'(x_m) = \lambda + \sum_{\nu \neq n} \mu_\nu \left(1 - \frac{\pi_{\nu m}}{\pi_{nm}} \right)$$

(Mirrlees' equation)

- Interpretation : variable wage ; $w_m =$ base wage + bonuses or penalties...

Special Case : Risk-Neutral Agent.

- Assume $u(w) \equiv w$ (risk-neutrality)

Proposition 3 : If the Agent is risk neutral, then, the first-best effort can be implemented,

$$\underset{a \in A}{Max}(B(a) - C(a)) = \underset{a \in A}{Max}(B(a) - C^o(a))$$

and

$$w_m = s_m - B(a^*) + C^o(a^*)$$

- *Proof* : Under the proposed contract, the Agent chooses a_n so as to maximize,

$$\begin{aligned} E[U(w, a_n)] &= \sum_m \pi_{nm} s_m - (B(a^*) - C^o(a^*)) - a_n \\ &= B(a_n) - a_n - \text{constant}, \end{aligned}$$

and, $C^o(a_n) = a_n + U_o$, thus,

$$E[U(w, a_n)] = B(a_n) - C^o(a_n) + U_o - \text{constant}.$$

This proves that the agent will choose $a_n = a^*$.

Q.E.D.

We have proved that

$$\begin{aligned} C(a^*) &= B(a^*) - B(a^*) + C^o(a^*) \\ &= C^o(a^*). \end{aligned}$$

Since : $B(a) - C(a) \leq B(a) - C^o(a)$

and : $B(a^*) - C^o(a^*) = \max_A (B(a) - C^o(a))$.

We proved that :

$$\max_A (B(a) - C(a)) = \max_A (B(a) - C^o(a)).$$

Q.E.D.

Further Properties of the Optimal Contract

- The optimal contract trades off *insurance* and *incentives* : If the Agent is better insured, the *power of incentives* is reduced.
- But the contract also exploits the *information conveyed by the signal s_m on effort a_n* .
- Is it true that the optimal contract is a *profit-sharing contract* in the sense that :

$$w_1 < w_2 < \dots < w_M$$

if

$$s_1 < s_2 < \dots < s_M?$$

- Assume now that signals are ranked : $s_k < s_{k+1}$.

- Assume that effort levels are ranked : $a_1 < a_2 < \dots < a_N$.
- Define $\Pi_{nm} = Prob(s \geq s_m | a_n)$
- *ASSUMPTION 3* : If $\nu > n$ then $\Pi_{nm} \leq \Pi_{\nu m}$ for all $m = 1 \dots M$, with a strict inequality at least for some m .
- *First-Order Stochastic Dominance* :

Increasing effort increases the probability of getting a higher outcome. This implies that $B(a_n)$ is increasing in n .

Example (Kreps)

- Three levels of profit :

$$s_1 = 1, s_2 = 2, s_3 = 10,000.$$

- Two levels of effort :

$$a_1 = 1 \text{ and } a_2 = 2.$$

- The probabilities π_{nm} are :

s	$Pr(s a = 1)$	s	$Pr(s a = 2)$
10,000	0.2	10,000	0.5
2	0.3	2	0.1
1	0.5	1	0.4

- Check that π_{nm} satisfy the FOSD assumption.

- Suppose that a_2 is the optimal effort level.

- Write Mirrlees' equations :

$$\left\{ \begin{array}{l} v'(x_1) = \lambda + \mu \left(1 - \frac{0.5}{0.4} \right) = \lambda - \frac{\mu}{4} \\ v'(x_2) = \lambda + \mu \left(1 - \frac{0.3}{0.1} \right) = \lambda - 2\mu \\ v'(x_3) = \lambda + \mu \left(1 - \frac{0.2}{0.5} \right) = \lambda + \frac{3}{5}\mu \end{array} \right.$$

- $x_1 = u(w_1), x_2 = u(w_2), \text{ etc...}$

- Remark that w_m is non monotonic : $w_2 < w_1$ and $w_3 > w_2$!

- We need two additional assumptions.
- ASSUMPTION 4 : (MLRP)

If $a_n < a_\nu$ and $s_m < s_\mu$, we have

$$\frac{\pi_{\nu\mu}}{\pi_{n\mu}} \geq \frac{\pi_{\nu m}}{\pi_{nm}}$$

- The Monotone-Likelihood Property. Can we now prove

$w_{k+1} > w_k$? Not yet !

- Using Mirrlees' equations, we get,

$$v'(x_m) - v'(x_\mu) = \sum_{\nu} \mu_{\nu} \left[\frac{\pi_{\nu\mu}}{\pi_{n\mu}} - \frac{\pi_{\nu m}}{\pi_{nm}} \right]$$

and $\mu_{\nu} \geq 0$ (multipliers are ≥ 0).

- We want $w_{\mu} > w_m$ or $x_{\mu} > x_m \Rightarrow v'(x_{\mu}) > v'(x_m)$.

The difference above should be negative.

- We obtain the desired results if $\mu_{\nu} = 0$ for all $\nu > n$.

Convexity of Distribution Function :

- ASSUMPTION 5 :(CDF)

The cumulative distribution function of outcomes s is convex with respect to effort :

$$\Pi_{nm} = Prob(s \geq s_m | a_n)$$

is a concave function of a .

- Interpretation : increases in effort have decreasing marginal impact on the probabilities of better outcomes.

Proposition 4 : If u is strictly concave, (π_{nm}) satisfy FOSD, MLRP and CDF, then the optimal wage-incentive scheme has wages that are nondecreasing functions of the level of firm profits, *i.e.*,

$$w_1 \leq w_2 \leq \dots \leq w_M.$$

Proof : (see Kreps (1990))

Readings :

- David KREPS (1990), *A Course in Microeconomic Theory*, Chapter 16, Harvester Wheatsheaf, pp. 577-624.
- Jean-Jacques LAFFONT and David MARTIMORT, (2002), *The Theory of Incentives : The Principal-Agent Model*, Princeton University Press, Chapter 4, pp. 145-186.
- *The source for the theory presented here :*

Sanford GROSSMAN and Oliver HART (1983), "An Analysis of the Principal-Agent Problem", *Econometrica*, 51, pp. 7-45.